



Rokshaw Laboratories

Patient safety, service excellence and peace of mind

Quality Policy Statement

Primum non nocere

Rokshaw strive to protect patients and improve their health by consistently delivering high quality, safe and effective specialty pharmaceutical products that meet or exceed customer expectations.

Quality Mission Statement

Our management and employees are committed to successfully deploying our Quality Management System to all aspects of our firm - assuring continued high quality, safe and effective products for our customers.

This commitment will be maintained through having the right people doing the right things, the first time, every time. We are committed to continuous improvement and have provided a framework and are building a culture for measuring and improving performance.

The management team is accountable for effective review and support of quality, through the prioritization, resourcing, and timely execution of quality-conscious decision making.

This includes:

- Meeting or exceeding all expectations of GMP and GDP to ensure we always protect the patient by supplying a quality product that complies at every point with regulatory requirements and is fit for use when it reaches the patient.
- Ensure that the product quality is maintained by always manufacturing and storing the product in the correct conditions right through to delivery to our customer.
- Continuing education in emerging Quality Management techniques and philosophy
- Culture of systematic risk based thinking - consider anything that has potential to harm patients, product quality or business.
- Confirmation of our success based upon the testimony of our customers, regulators, business partners, and employees.